

June 14, 2020

NPO Everlasting Nature  
Ogasawara Marine Center

Regarding the implementation of programs for tourists in FY2020

In light of the new coronavirus pandemic, we have decided to implement indoor programs (Sea Turtle Class, Sea Turtle Class de Night!) in accordance with recommended guidelines (guidelines established by the Japan Museum Association and the Ogasawara Tourist Association Guide Department), including indoor displays and visitor coordination will follow the new implemented measures.

\*This is the current situation as of June, the measures may change in the future depending on the extent to which the new coronavirus is under control.

- The following measures will be taken for our indoor programs
  - In the exhibition hall, we will follow the flow of people lined up and devise ways to minimize the number of items shared by our visitors and areas that are frequently touched.
  - Frequently wiping shared areas with alcohol and hand sanitizer should be used to clean and disinfect areas that have been touched by people.
  - We will make every effort to review the placement of personnel so that a certain distance of 2 meters can be maintained.
  - In order to prevent droplet infection, seating arrangements will be spacious.
  - Water facilities, soap, hand sanitizer, etc. necessary for regular hand washing and hand disinfection will be provided.
  - The lectures in the exhibition hall will be held at the maximum number of 12 people (total of adults and children combined, 3 people per long bench).
  - In the event of fever or illness observed in either our guests or the Marine Center staff, our scheduled programs will be suspended and take appropriate measures, such as following the instructions of the health center or medical institution. We will also consider disinfecting the area that the infected person has touched, based on the scope of the infected person's activities, and have the guests and Marine Center staff who were in the same place stay at their lodgings or homes.
  - If there is a suspected infected person in the program, we will not charge a cancellation fee to that specific person. (Your travel agency will contact you for a refund after the trip is over.)
  
- Items to be prepared and handled by our visitors
  - The Ogasawara Village Tourism Association has issued a guideline that states, "If you are visiting the islands in June, please refrain from entering restaurants, stores, and other facilities or participating in guided tours for at least two weeks after your arrival. If you are coming to the islands after July, please follow the guidelines, such as wearing masks and avoiding crowded environments, but basically, all visitors are welcome as usual! However, if the situation worsens, we may ask you to refrain from visiting the islands again. We ask for your understanding and patience.

- Please keep a distance of 2m (at least 1m) between you and other people as much as possible.
- Please make sure to wear a mask.
- Please do not touch any of the exhibits.
- If you suspect that you are infected before participating in the program, please report it immediately.
- Please wash your hands and disinfect your hands regularly, including at the start of the program and after breaks.